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# Troubleshoot: Could not open fee rate table. The system cannot find the path specified. (code 3)

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If the EDGAR fee rate table file is moved or deleted from the location specified in the software's Preferences, users may encounter a code 3 error when attempting to use the Check Rates button on the Fees and Offerings page of an EDGAR form. This error appears because the software could not locate the referenced file using the path that is specified in the software Preferences.

## ***Verify the EDGAR Fee Rate Table File Is Located in the Specified Folder***

The fee rate table is an HTML document that contains the EDGAR fee rates. This file may be called "EdgarOnlineFeeRateTable.htm" if it was downloaded via GoFiler or "feerate.html" if it was saved directly from the EDGAR system.

To verify it is located in the folder:

1. Click **File > Preferences**.
2. Go to the EDGAR tab.
3. The *Fee Rate Table* field will contain the path and filename to the file that is being used as the fee rate table. You can use this location to look for the file on your network or system.

If the file is not located in the folder, you can download the file again.

1. Click **File > Preferences**.
2. Go to the EDGAR tab.
3. Delete the path and filename in the *Fee Rate Table* field.
4. Click the Download button.

This will download the latest Fee Rate Table file from the EDGAR system and place it in your application data folder.

## ***Verify You Can Access the Location of the Fee Rate Table File***

You may not be able to access the location of the fee rate table if the file is located in a folder or network location that your Windows user or user group cannot access. This also can occur if the location of the file is unavailable (for example, the computer that is serving the file is turned off or disconnected from the network). Check that the location of the file is available and can be accessed by your Windows user account.

If you cannot access the location of the file, try the following:

- Check that the computer that contains the file is turned on.
- Check that the computer that contains the file is connected to the network.
- If your file is located on a shared network location, check that your computer is connected to the network.
- Check that you have access to the location. You can do this by using Windows Explorer to navigate to the location. Windows will inform you if access is denied to the location. If you do not have access to the location, contact your IT department for further guidance or follow the steps above to download the Fee Rate Table file to a location you can access.

