
How do I get the latest version of my software?

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In order to download and install the latest version of your software (whether it's GoFiler Complete, GoXBRL, GoFormD or any other software in the GoFiler suite), you must first be current with support. For licensed software, this means your license must currently be covered by the Automatic Upgrades Program (AUP). For subscription software, your subscription must be currently active.

If you are current with your AUP or subscription, you can install the latest version of your software at any time by using the **Check for Updates** command under the **Help** menu. The **Help** menu is accessed by clicking on the question mark icon in the upper right hand corner of the application desktop. Follow the onscreen prompts to update.

You can also update manually without running the software by following these steps:

1. Close the application.
2. Open Windows Explorer and navigate to the application installation directory. This is usually located in C:\Program Files\. If running a 64-bit operating system, your installation directory may be located within the C:\Program Files (x86) directory instead.
3. Double-click on the *GoFiler_Updater.exe* file. (This file name depends on the software you are running. *GoFiler_Updater.exe* is the file for GoFiler Complete. If you are updating other software, look for the *_Updater.exe* file for that application.)
4. Follow the onscreen prompts to complete the update.